CHRIS VITALOS

CONTACT

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CORE COMPETENCIES

Strategic Technology Planning · Network Architecture and Planning · Predictive Capacity Planning · Application Development and Testing · System Testing and Performance Tuning · Project Scope and Planning · Budgeting and Cost Control · Project and Resource Management · Vendor and Customer Relationship Management

TECHNICAL SPECIALITIES

Machine Learning · Deep Learning · Artificial Intelligence · Data Analytics · Data Modeling and Visualization · 5G Standalone Core technologies · 4G LTE core networks · OpenStack · OpenShift · Kubernetes

PROGRAMMING LANGUAGES

Python with Machine Learning libraries · NodeJS · HTML · CSS · Javascript

INTRODUCTION

• Proven record in re-engineering computer solutions across telecom and finance sectors, uplifting applications from native towards virtualized and cloud-native deployments. (20+ years)
• Developing natural language processing (NLP) based business analytics skill sets (1+ years)
• Expert in engaging customers for requirement definition and translating them into functional requirements, effectively assigning software development tasks. (7+ years)
• Accountable for software product licensing, deployment services scoping, and scope control. (7+ years)
• Skilled in direct and matrix management of project managers and technologists. (10+ years)

ACHIEVEMENTS

• Developed a NLP RAG chatbot application that intakes email, imports it into a vector database, then leverages LLM to provide Q&A use cases.
• Implemented an agile, DevOps strategy to upgrade a virtualized application to a containerized deployment, meeting unique customer requirements.
• Improved requirements management processes, reducing the time between customer requirement submission and budgetary offer presentation by 125%.

WORK EXPERIENCE

East Coast IT Solutions - Founder
January 2021–Present

Ericsson North America - Solutions Manager
May 2016–Present

Nokia Networks - Lead Business Manager, Messaging
April 2011 – April 2016

Motorola Solutions – Principle Staff Systems Engineer
August 2005 – May 2011

EDUCATION

University of Pittsburgh
B.S. – Electrical Engineering Technology
1987 - 1990

PROFESSIONAL CERTIFICATIONS

Project Management Institute – Project Management Professional (PMP)
January 2016 through January 2025
Credential ID: 1892582

Ericsson BCSS – Machine Learning Fundamental Level
July 3, 2023

LinkedIn Learning – Advanced NLP with Python for Machine Learning
June 12, 2023