



# CHRIS VITALOS

## INTRODUCTION

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- Proven record in re-engineering computer solutions across telecom and finance sectors, uplifting applications from native towards virtualized and cloud-native deployments. (20+ years)
- Pursuing career growth in machine learning, AI, and data science (1+ years)
- Expert in engaging customers for requirement definition and translating them into functional requirements, effectively assigning software development tasks. (7+ years)
- Accountable for software product licensing, deployment services scoping, and scope control. (7+ years)
- Skilled in direct and matrix management of project managers and technologists. (10+ years)

## ACHIEVEMENTS

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- Implemented an agile, DevOps strategy to upgrade a virtualized application to a containerized deployment, meeting unique customer requirements.
- Transitioned a standalone prepaid wireless system to a redundant node setup, achieving a 99.9% SLA and reducing customer call center tickets.
- Improved requirements management processes, reducing the time between customer requirement submission and budgetary offer presentation by 125%.

## WORK EXPERIENCE

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**Ericsson North America - Solutions Manager**  
May 2016–Present

**Nokia Networks - Lead Business Manager, Messaging**  
April 2011 – April 2016

**Motorola Solutions – Principle Staff Systems Engineer**  
August 2005 – May 2011

## EDUCATION

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**University of Pittsburgh**  
B.S. – Electrical Engineering Technology  
1987 - 1990

## PROFESSIONAL CERTIFICATIONS

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**Project Management Institute – Project Management Professional (PMP)**  
January 2016 through January 2025  
Credential ID: 1892582

**Ericsson BCSS – Machine Learning Fundamental Level**  
July 3, 2023

**LinkedIn Learning – Machine Learning with Python: Foundations**  
June 11, 2023

## CONTACT

PHONE:  
+1-909-334-6964

Professional Website: [vitalos.us](http://vitalos.us)  
Online CV/Resume: [vitalos.us/cv](http://vitalos.us/cv)  
LinkedIn Profile: [/in/cvitalos](https://in/cvitalos)

EMAIL:  
[cvitalos@gmail.com](mailto:cvitalos@gmail.com)

## CORE COMPETENCIES

Strategic Technology Planning · Network Architecture and Planning · Predictive Capacity Planning · Application Development and Testing · System Testing and Performance Tuning · Project Scope and Planning · Budgeting and Cost Control · Project and Resource Management · Vendor and Customer Relationship Management

## TECHNICAL SPECIALTIES

Machine Learning · Deep Learning · Artificial Intelligence · Data Analytics · Data Modeling and Visualization · 5G Standalone Core technologies · 4G LTE core networks · OpenStack · OpenShift · IMS · VoIP · PTT

## PROGRAMMING LANGUAGES

Python with Machine Learning libraries · NodeJS · HTML · CSS · Javascript